

# ***THE PHOENIX CONDOMINIUM***

## **Assessment Fee Payment Options**

As of November 1, 2022 Phoenix will utilize Alliance Association Bank (AAB) for Monthly Assessment Payments. AAB specializes in banking for Homeowners Associations and Condominiums. This allows you as the homeowner a wide range of options for making Homeowners Association assessment payments. All payments are made directly with the bank to provided efficient and secure service. Automatic payments deducted from your account through Realty Performance Group will no longer be processed after October 3, 2022. Going forward please choose one of the below options to make your monthly association fee.

- 1) **Online Options:** (See detailed instructions #1 if you would like to use any of these options.)
  - a) **Pay by Direct Debit online:** Homeowners can have assessments taken directly out of their accounts each month, for free. Since it's automatic, homeowners won't have to worry about remembering to make payments.
  - b) **Pay by eCheck online:** Homeowners can make a one-time or reoccurring automatic assessment payment with just a few clicks. Payments made with eCheck will take up to four days to process.
  - c) **Pay by Credit Card online:** AAB's secure, convenient HOA assessment payment service accepts Visa®, MasterCard®, American Express® and Discover® Card, with minimal fees. Payments made by credit card may take up to five days to process.
  
- 2) **Pay by Mail:** (See detailed instructions #2 if you would like to use this option.) Homeowners can write checks for assessment fees and mail them to AAB's Lockbox center, where they will be quickly processed and deposited.
  
- 3) **Pay by Automatic Bill Pay with Your Personal Financial Institution:** (See detailed instructions #3 if you would like to use this option.) Homeowners can set up automatic payments with their personal financial institution.

### **Detailed Payment Instructions**

#### **1. Online Payments or Scheduled Automatic Withdrawal Payments:**

Here is a link to make payments online or with scheduled automatic withdrawal:

<https://pay.allianceassociationbank.com/Home?cmcid=DC41AA2C>

**Management Company ID – 7824**

**Association ID - phoenix**

**Account Number –** This will be the account number that is unique to your home, the format is your unit number. For example, 1402 East Ave. would use the account number 1402. If you need assistance determining your account number, you can contact our office at (585)225-7440.

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**If you have technical issues setting up your online account or payments, please contact Alliance Association Bank Online Technical Support at (844)739-2331.**

### **2. Payments by Mail with a Check:**

If you would like to use the US Postal Service, checks for the Association fee must be payable to **THE PHOENIX CONDOMINIUM, INC.** For prompt and accurate processing, please be sure to **include your Association ID and your Account Number on the check in the memo line.**

**Association ID - phoenix**

**Account Number –** This will be the account number that is unique to your home, the format is your unit number. For example, 1402 East Ave. would use the account number 1402. If you need assistance determining your account number, you can contact our office at (585)225-7440. All checks should be mailed to address:

The Phoenix Condominium  
P.O. Box 95903  
Las Vegas, Nevada, 89193-5903

### **3. Payments with your personal financial institution:**

If you utilize your personal financial institutions online bill pay system, please do the following:

1. Create a new payee for your payments using the mailing address listed below.
2. When asked for your payee account number, please enter your Association I.D and your Account Number. For Example – 1402 East Ave. will use 1402

**Association ID - phoenix**

**Account Number –** This will be the account number that is unique to your home, the format is your unit number. For example, 1402 East Ave. would use the account number 1402. If you need assistance determining your account number, you can contact our office at (585)225-7440.

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**\*\*Please note: if you set up automatic payments with your personal bank they are sent by mail \*\***