

Glenbrooke Patio Homes Homeowners Association, Inc.

Assessment Fee Payment Options

Starting November 1, 2022, Glenbrooke will utilize Alliance Association Bank (AAB) for Monthly Assessment Payments. AAB specializes in banking for Homeowners Associations and Condominiums. This allows you as the homeowner a wide range of options for making Homeowners Association assessment payments. All payments are made directly with the bank to provided efficient and secure service. **If you are signed up through our office for automatic payments, we will no longer process those after your October payment. We will no longer accept payments in our office.**

- 1) Online Options: (See detailed instructions #1 if you would like to use any of these options.)
 - a) Pay by Direct Debit online: Homeowners can have assessments taken directly out of their accounts each month, for free. Since it's automatic, homeowners won't have to worry about remembering to make payments.
 - b) Pay by eCheck online: Homeowners can make a one-time or reoccurring automatic assessment payment with just a few clicks. Payments made with eCheck will take up to four days to process.
 - c) Pay by Credit Card online: AAB's secure, convenient HOA assessment payment service accepts Visa®, MasterCard®, American Express® and Discover® Card, with minimal fees. Payments made by credit card may take up to five days to process.
- 2) Pay by Mail: (See detailed instructions #2 if you would like to use this option.) Homeowners can write checks for assessment fees and mail them to AAB's Lockbox center, where they will be quickly processed and deposited.
- 3) Pay by Automatic Bill Pay with Your Personal Financial Institution: (See detailed instructions #3 if you would like to use this option.) Homeowners can set up automatic payments with their personal financial institution.

Detailed Payment Instructions

1. Online Payments or Scheduled Automatic Withdrawal Payments:

Here is a link to make payments online or with scheduled automatic withdrawal:

<https://pay.allianceassociationbank.com/Home?cmcid=DC41AA2C>

Management Company ID – 7824

Association ID - glenbr

Account Number – This will be the account number that is unique to your unit, the format is as follows: Parkglen Drive – PG plus your 2 digit unit number; Willowford Drive – WD plus your 2 digit unit number. If your unit number is 1 digit, please add 1 zero in front of it. **For example, if your unit number is 9 Parkglen Drive, you will use the account number PG09. If your unit number is 21 Willowford Drive, you will use the account number WD21.**

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Assessment Fee Payment Options

If you have technical issues setting up your online account or payments, **please contact Alliance Association Bank Online Technical Support at (844)739-2331.**

2. Payments by Mail with a Check:

If you would like to use the US Postal Service, checks for the Association fee must be payable to **Glenbrooke Patio Homes Homeowners Association, Inc.** For prompt and accurate processing, please be sure to include your Association ID and your Account Number **on the check in the memo line. For example, 9 Parkglen Drive would use glenbr-PG09 on the memo line.**

Association ID - glenbr

Account Number – This will be the account number that is unique to your unit, the format is as follows: Parkglen Drive – PG plus your 2 digit unit number; Willowford Drive – WD plus your 2 digit unit number. If your unit number is 1 digit, please add 1 zero in front of it. **For example, if your unit number is 9 Parkglen Drive, you will use the account number PG09. If your unit number is 21 Willowford Drive, you will use the account number WD21.**

All checks should be mailed to address:

Glenbrooke Patio Homes Homeowners Association

P.O. Box 95903

Las Vegas, Nevada, 89193-5903

3. Payments with your personal financial institution:

If you utilize your personal financial institutions online bill pay system, please do the following:

1. Create a new payee for your payments using the mailing address listed below.
2. When asked for your payee account number, please enter your Association I.D and your Account Number. For example, 9 Parkglen Drive would use the account number PG09, and the payee account number would be **glenbr-PG09.**

Association ID - glenbr

Account Number – This will be the account number that is unique to your unit, the format is as follows: Parkglen Drive – PG plus your 2 digit unit number; Willowford Drive – WD plus your 2 digit unit number. If your unit number is 1 digit, please add 1 zero in front of it. **For example, if your unit number is 9 Parkglen Drive, you will use the account number PG09. If your unit number is 21 Willowford Drive, you will use the account number WD21.**

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****Please note: if you set up automatic payments with your personal bank they are sent by mail ****

****If you own multiple units, you must send in separate payments for each unit.****